



6 month Internship – Global Billing Team- Bern

eBay is currently looking for a talented intern for the global billing team, based in Bern. You will ideally have a degree or be studying towards a degree (or advanced degree) in a finance related discipline.

About eBay

Founded in 1995 in San Jose, Calif., eBay Inc. (NASDAQ:EBAY) is a global commerce platform and payments leader connecting millions of buyers and sellers. It does so through eBay, the world's largest online marketplace, which allows users to buy and sell in nearly every country on earth; through PayPal, which enables individuals and businesses to securely, easily and quickly send and receive digital payments; and through GSI, which facilitates ecommerce, multichannel retailing and digital marketing for global enterprises. X.commerce brings together the technology assets and developer communities of eBay, PayPal and Magento (an ecommerce platform) to support eBay Inc.'s mission of enabling commerce. The organisation also reaches millions through specialized marketplaces such as StubHub, the world's largest ticket marketplace, and eBay classifieds sites, which together have a presence in more than 1,000 cities around the world.

Recently named one of *'the Best Workplaces in the UK and Europe'* and with an ambition to redefine commerce, there has never been a better time to join eBay Inc. With its roots firmly in auctions, there are few examples of a global business that has evolved to the extent that eBay has. With more than 20,000 employees worldwide, an exciting and growing portfolio of businesses including eBay, PayPal, Classifieds, Red Laser, GSI, X.Commerce and Milo, eBay is much more than a marketplace

Job profile

You will be part of eBay's Global Billing & Payments organization. The position will be based out of Bern, but the candidate will be part of a global team of ~20 teammates based in Shanghai, Austin & Bern. He / she will gain an understanding of all eBay Billing & Payment tools, activities and processes and will gain expertise in exception processing relating to billing issues.

Specifically, his / her main tasks include:

- Carrying out daily operational tasks (exceptions processing) for eBay's Global Billing & Payment organization
- Confirming proper treatment and compliance of all billing and payment transactions and policies
- Analyzing complex payment or billing issues and effectively solving problems
- Proactively investigating payment and billing issues and suggesting solutions that will enhance the customer experience
- Gathering and analyzing of billing data, providing reporting as needed
- Collaborating across eBay's departments, vendors and clearing houses to effectively resolve issues
- Project Management tasks for new implementations and process improvements

Desired Skills/Qualifications

- Ideally some related operational billing and payments processing experience, preferably at a billing operator or e-commerce provider (though not essential)
- Degree in Accounting, Economics, Finance or equivalent would be desirable
- Excellent communication skills
- Business and financial knowledge
- Fluency in English required. (Additional languages welcome)
- Self-motivated, detailed, analytical, efficient and able to work independently
- Distinct customer-focus and ability to work in a dynamic team environment
- Willing to accept and function in a constantly changing, fast paced environment
- Flexible and willing to take on different tasks as needed
- We will consider current students looking for a full time internship as part of their studies or new graduates looking for a first job.

To apply: Please email your CV to: lydouglas@ebay.com

Please stipulate your earliest possible start date.